

Deborah.Easterling

238794

From: Deborah.Easterling
Sent: Thursday, August 30, 2012 2:37 PM
To: 'Christine A. Robinson'
Subject: RE: Protest Letter

Dear Ms. Robinson,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

From: Christine A. Robinson [<mailto:violin4you@comporium.net>]
Sent: Thursday, August 30, 2012 12:49 PM
To: PSC_Contact
Subject: Protest Letter

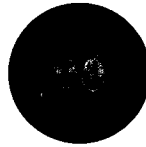
Linda

Please accept and forward my letter of protest. Thanks for your help.

Thanks,

Christine Robinson

[Handwritten signature and date: 8/30/12]



* Required Fields

Letter of Protest
in Docket 2012 - 177 - WS

Print

Email

Date: * August 28, 2012

Protestant Information:

Name * Christine Robinson

Mailing Address * 25026 Riley Lane

City, State Zip * Tega Cay, SC 29708 Phone * 803-802-1930

E-mail violin4you@comporium.net

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a resident of the city of Tega Cay and a customer of the Utilities Inc. of Tega Cay Water Company.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

I would like to state my official protest of the proposed water and sewer rate increase by the Utilities Inc. of Tega Cay Water Company. The company has just raised our rates in 2010 without a registered complaint. Knowing that information, I am filing this official protest. This company has been awarded rate increases in the past and they should have been allocating adequate funding to properly maintain the system while providing the means to maintain a "reasonable" rate structure. Since TCWS was required to invest in Tega Cay due to a regulatory consent order. Now TCWS wants to raise rates for water by 19% and sewer by 67%, which would increase a \$74 monthly bill to over \$100. Even my back yard is a victim of the damage after they re-routed the water flow in to my yard. We have seen it corrode away leaving a deep and wide hole down to the man cover buried below. Now a new path is forming cutting in to more of my property. When we try to bring it to their attention, they just say that it is an easement and they are not required to do anything. Many trees have fallen and more are on the way. the water tested out of my faucet has been tested. I have been informed that I should consider adding a unit to 'clean it up' before drinking. I have a hard time paying such water fees and still find I need to spend more to buy water that is suitable to drink. This company needs to be accountable for the band aid fixes of the past. Stop the rate hike for the residents of T. Cay!

3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? *

Yes!

Signed: Christine Robinson